

1/10

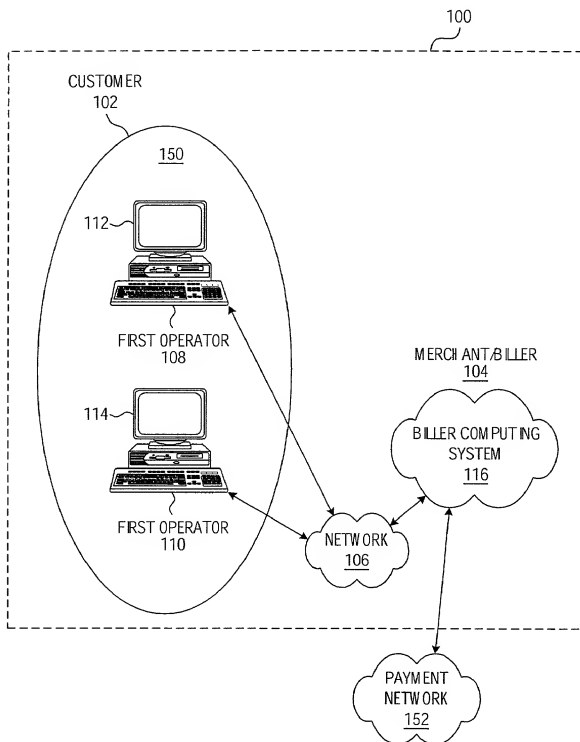


FIG. 1

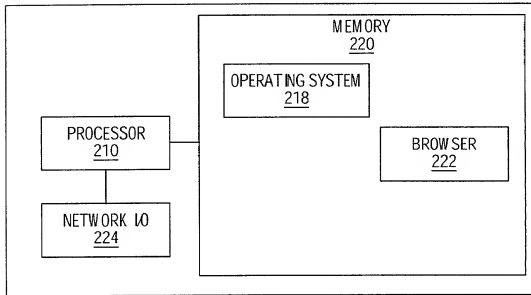


FIG. 2A

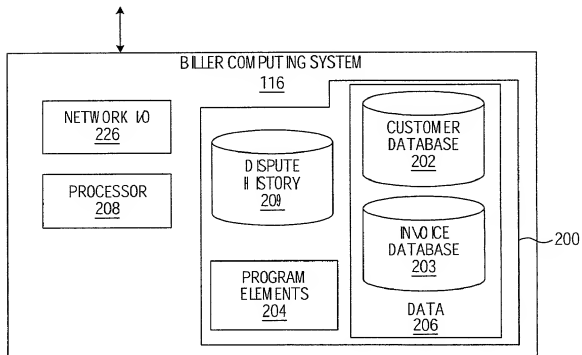


FIG. 2B

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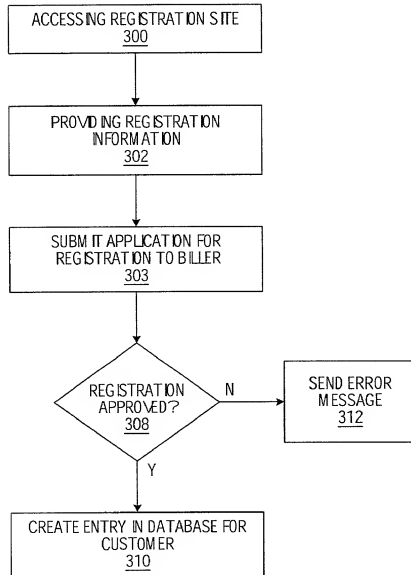


FIG. 3

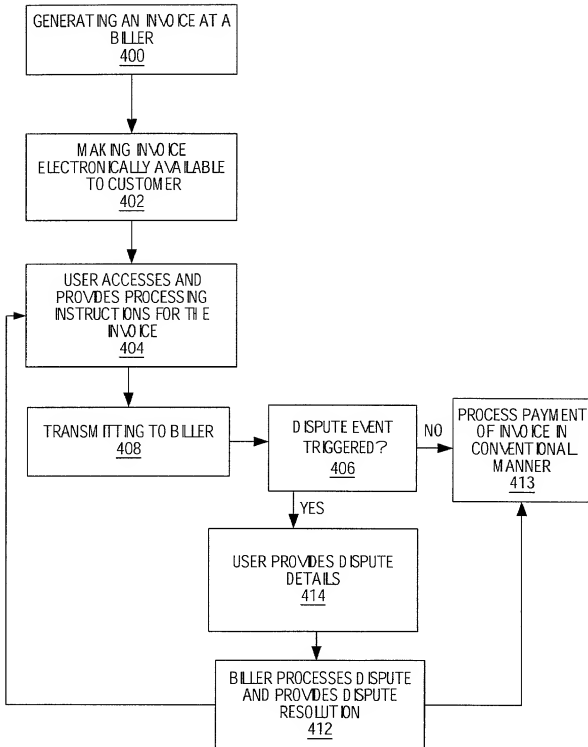


FIG. 4

USER ID JSMTIABC

CUSTOMER NAME ABC

SESSION ID 96208581

OPEN INVOICES FORPAY MENT

VIEW INVOICES FOR ALL ☒ PATRON NUMBERS) CURRENCY: CANADIAN ☒

SELECT ALL FOR AUTHORIZATION

SELECT ALL FOR APPROVAL

UNSELECT ALL

SUBMIT

PATRON NUM BER	STATUS	SELECT	INVOICE NUM BER	INVOICE DATE/DUE DATE	BILLED AMOUNT	PAID TO DATE AMOUNT	OPEN AMOUNT	UNIQUE SHIPMENT ID
506 ~ 123456 A	INVOICE C\$5,500.00 DISPUTE	DISPUTE <input checked="" type="radio"/> APPROVE <input type="radio"/>	026858370	2000-OCT- 26 2000-NOV- 2	C\$5,500.00	\$0.00	C\$5,500.00	BOL_543876
506 ~ 123456B	CREDIT	DISPUTE <input type="radio"/> APPROVE <input type="radio"/>	028330058	2000-SEP- 20	C\$3,000.00	C\$4,000.00	C\$1,000.00	BOL_54380
506 ~ 123456C	UNPAID	DISPUTE <input type="radio"/> APPROVE <input type="radio"/>	026858698	2000-OCT- 27 2000-NOV- 3	C\$700.00	\$0.00	C\$700.00	BOL_54382
TOTAL					C\$1,200.00	C\$4,000.00	C\$5,200.00	

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FIG. 5A

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WAYBILL NUMBER/▼ DATE	EQUIPMENT ID ▼	ORIGIN DESTINATION
704177 2000-OCT-25	CN 334433	EDMONTON/ IAL IAX
704180 2000-SEP-19	CN334466	EDMONTON/ IAL IAX
135246 2000-OCT-26	CN87654	EDMONTON/ IAL IAX

FIG. 5B

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USER ID: CAROL WHEELS		CUSTOMER NAME: WHEELS INTL. FREIGHT SYSTEMS		SESSION ID: 10200	
DISPUTE DIALOGUE					
INVOICE 1 OF 1					
PATRON NUMBER	STATUS	INVOICE NUMBER	INVOICE DATE/DUE DATE	BILL AMOUNT	PAID TO DATE AMOUNT
883770 A	OPEN	008446876 VIEW HISTORY	2000-FEB-10 2000-FEB-17	US\$450.00	US\$0.00
		UNIQUE SHIPMENT ID	DISPUTE AMOUNT		WAVBILL NUMBER/ DATE
		169260	0.00		688617 2000-JAN-17

AMOUNT AUTHORIZED FOR PAYMENT: 0.00

DISPUTE REASONS:

- ☒ INCORRECT INVOICE AMOUNT
- ☐ INCORRECT CURRENCY
- ☐ WEIGHT ISSUE
- ☐ INCORRECT ROUTING
- ☐ EQUIPMENT CHARGED DIFFERENT FROM EQUIPMENT ORDERED
- ☐ INCORRECT PATRON NUMBER
- ☐ INCORRECT CUSTOMER INVOICED
- ☐ TAXES
- ☐ INCORRECT RATE AUTHORITY
- ☐ OTHER (SPECIFY)

DISPUTE NOTE ON DATE 2001-APR-30

THIS SHOULD BE RATED UNDER CNR 123456

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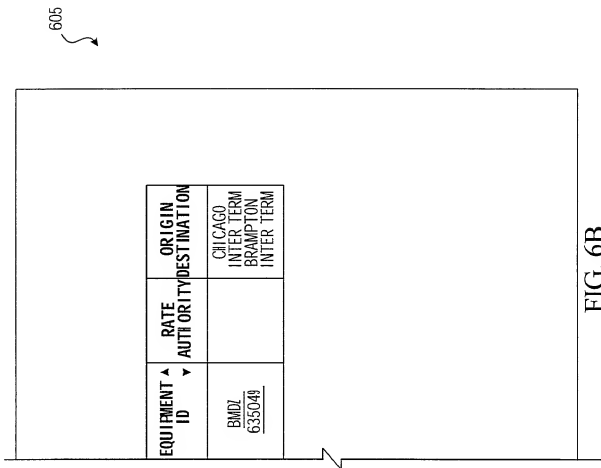
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USER ID CAROL WHEELS		CUSTOMER NAME WHEELS INTL FREIGHT SYSTEMS		SESSION ID 10201				
DISPUTE HISTORY								
PATRON NUM BER	STATUS	INVOICE NUM BER	INVOICE DATE/DUE DATE	BILLED AMOUNT	PAID TO DATE AMOUNT	DISPUTE AMOUNT	UNIQUE SHIPMENT ID	WAYBILL NUMBER/ DATE
883770 A	AUTHORIZED IN DISPUTE	008446876 VIEW HISTORY	2000-FEB-10 2000-FEB-17	US\$450.00	US\$0.00	US\$450.00	168260	688617 2000-JAN-17

DISPUTES:

DATE: 2001-APR-30

STAGE: INITIATED

REASONS:

NOTE: THIS SHOULD BE RATED UNDER CNR 123456

COMMENTS:

DATE:

NOTE:

INVOICE CORRECTED AND COMPUTER RATING HAS BEEN ADVISED AND FIXED THE TABLES.

FIG. 7A

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EQUIPMENT ID	RATE AUTORITY	CNCONTACT	CUSTOMER CONTACT
BMDZ 635049		ANDERSON CAROL	CAROL WIFE LS

FIG. 7B